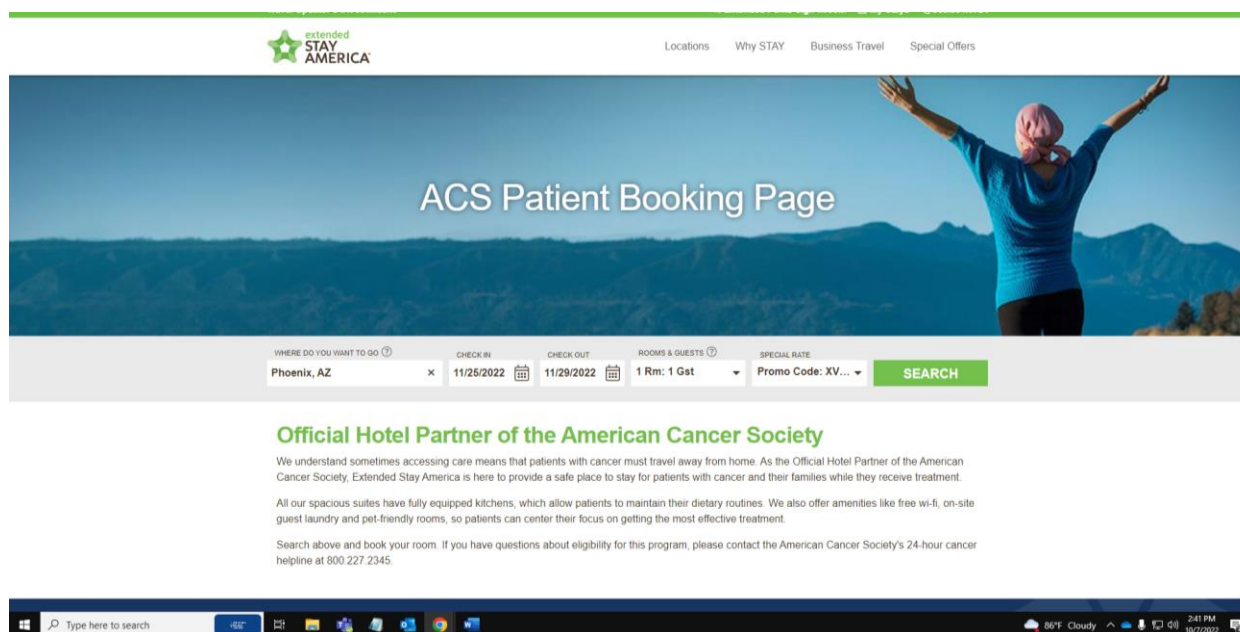


American Cancer Society's Extended Stay America (ESA) Lodging Program Guest Guide

Making a Reservation

Click on the URLs (links) in the email guidelines sent from the American Cancer Society to reserve a free or discounted room via the ESA website. Guests may book one room for up to five consecutive nights with each URL.

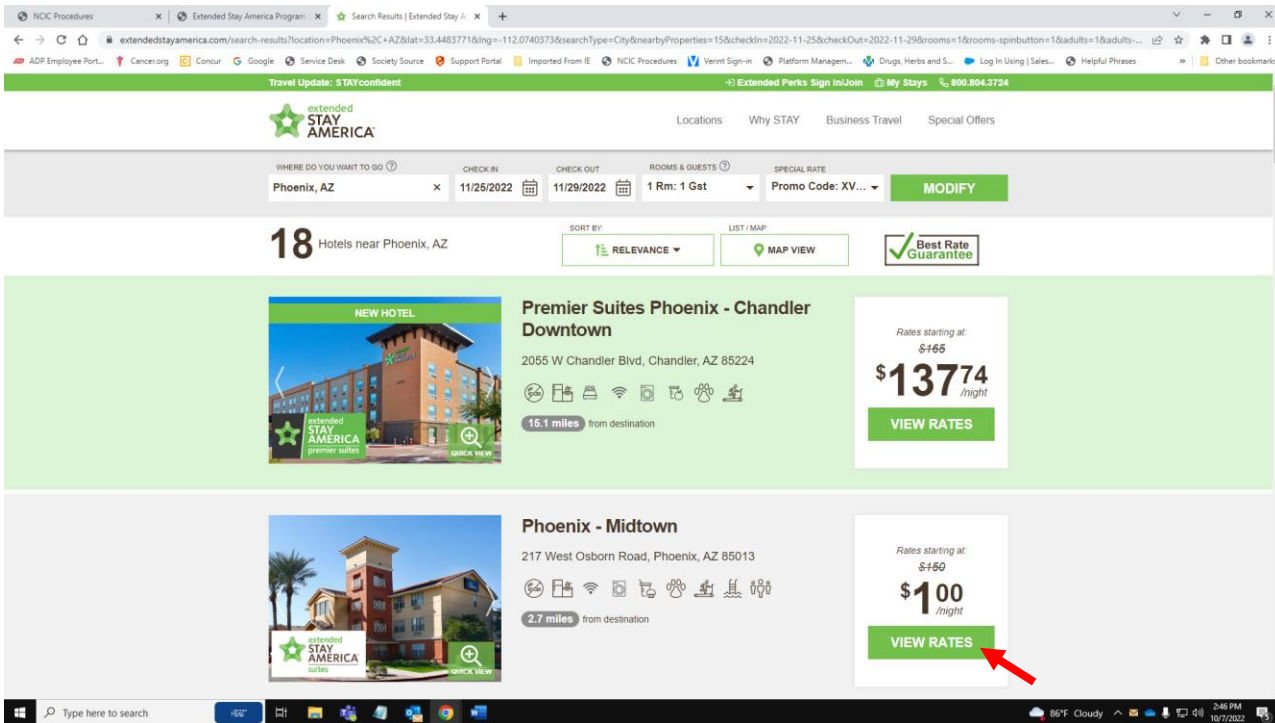


The screenshot shows the ACS Patient Booking Page. At the top left is the "extended STAY AMERICA" logo. To the right are navigation links: "Locations", "Why STAY", "Business Travel", and "Special Offers". The main header features a large image of a person with arms raised against a mountain landscape, with the text "ACS Patient Booking Page" overlaid. Below the header is a search form with the following fields: "WHERE DO YOU WANT TO GO" (Phoenix, AZ), "CHECK IN" (11/25/2022), "CHECK OUT" (11/29/2022), "ROOMS & GUESTS" (1 Rm: 1 Gst), and "SPECIAL RATE" (Promo Code: XV...). A green "SEARCH" button is to the right of the form. Below the search form is the heading "Official Hotel Partner of the American Cancer Society" followed by a paragraph of text explaining the program's purpose and amenities. At the bottom of the page, a Windows taskbar is visible with the search bar, taskbar icons, and system tray showing 86°F Cloudy and 2:41 PM 10/7/2022.

At the top of the page, enter the city where lodging is needed. Enter the check-in and check-out dates. Then select “Search.” A list of hotels will populate—some of which will have \$1.00 per night rates and others with different rates. Please note that ESA room availability and locations are not guaranteed.

Guests should select the \$1.00 rate, as those are the free rooms that are a part of the ESA program. ACS is not responsible for any charges incurred if the free/reduced rate rooms are not booked.

Select the hotel with a \$1.00 per night rate that best matches the lodging needs by clicking on “View Rates.”



Travel Update: STAYconfident → Extended Perks Sign In/Join My Stays 800.804.3724

extended STAY AMERICA

WHERE DO YOU WANT TO GO? CHECK IN CHECK OUT ROOMS & GUESTS SPECIAL RATE

Phoenix, AZ 11/25/2022 11/29/2022 1 Rm: 1 Gst Promo Code: XV... MODIFY

18 Hotels near Phoenix, AZ

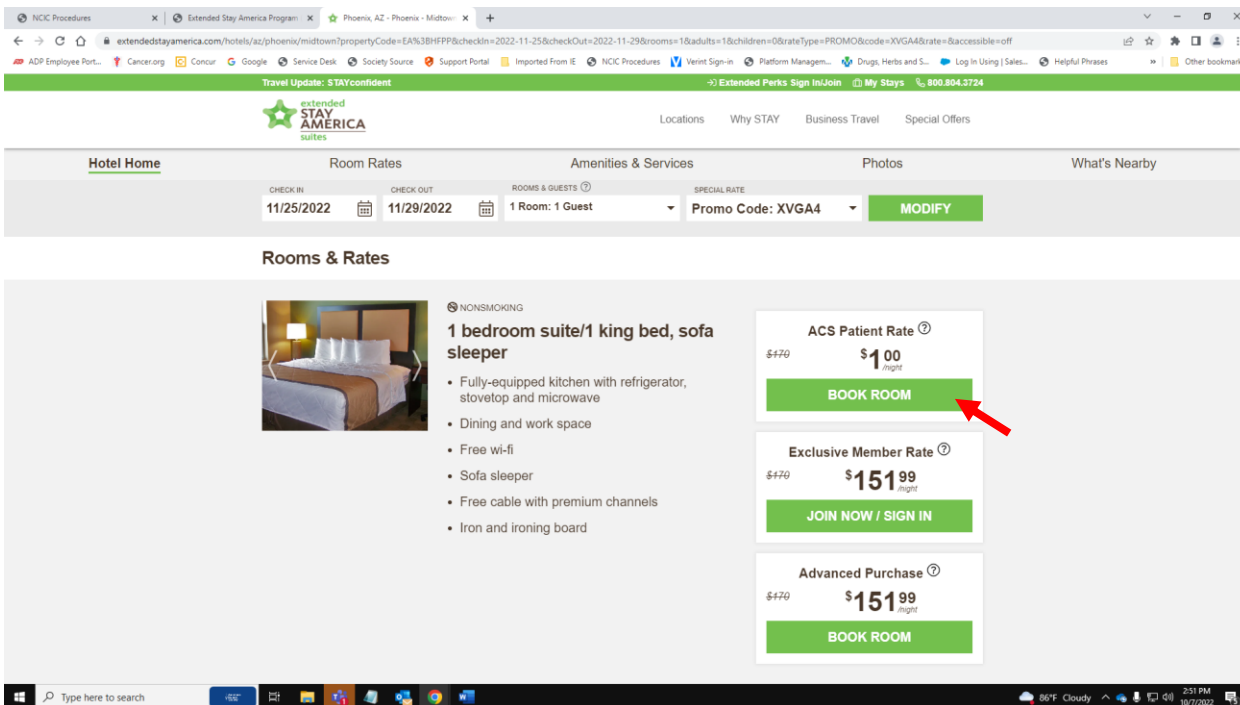
RELEVANCE MAP VIEW Best Rate Guaranteed

NEW HOTEL

Premier Suites Phoenix - Chandler Downtown
2055 W Chandler Blvd, Chandler, AZ 85224
15.1 miles from destination
Rates starting at: \$165
\$13774 /night
VIEW RATES

Phoenix - Midtown
217 West Osborn Road, Phoenix, AZ 85013
2.7 miles from destination
Rates starting at: \$160
\$100 /night
VIEW RATES

When viewing the rates, “ACS Patient Rate” should appear on the right side of the page.



Travel Update: STAYconfident → Extended Perks Sign In/Join My Stays 800.804.3724

extended STAY AMERICA suites

Hotel Home Room Rates Amenities & Services Photos What's Nearby

CHECK IN CHECK OUT ROOMS & GUESTS SPECIAL RATE

11/25/2022 11/29/2022 1 Room: 1 Guest Promo Code: XVGA4 MODIFY

Rooms & Rates

1 bedroom suite/1 king bed, sofa sleeper
• Fully-equipped kitchen with refrigerator, stovetop and microwave
• Dining and work space
• Free wi-fi
• Sofa sleeper
• Free cable with premium channels
• Iron and ironing board

ACS Patient Rate
\$470 **\$100** /night
BOOK ROOM

Exclusive Member Rate
\$470 **\$151.99** /night
JOIN NOW / SIGN IN

Advanced Purchase
\$470 **\$151.99** /night
BOOK ROOM

Click on “Book Room.” Verify that the itinerary information is correct. Several fields will need to be filled out to complete the booking, such as contact and credit card information.

Your Itinerary

Hotel Information

Charleston - Mt. Pleasant
304 Wingo Way, Mt. Pleasant, SC 29464
1-843-884-4453

Check In: Monday, December 12, 2022
Check Out: Thursday, December 15, 2022
(3 NIGHTS)

Room Information

Rooms: 1 Adults: 1 Children: 0

Room: studio suite/1 king bed \$3.00

Non-Smoking

Rate Plan: ACS Patient Rate

3 Nights @ \$1.00 per night

Rate Summary

Total Room Stay	\$3.00
Taxes	\$0.39
TOTAL COST	\$3.39

Your ACS Patient Rate savings have been applied to this booking. You saved \$267.00!

The actual tax charged per night will be based on tax rates in your actual stay. Please note that taxes are subject to change.

1 Guest Details

*Indicates Required Field

TRAVEL AGENCY INFORMATION ▾

2 Billing Details

COMPLETE YOUR RESERVATION

By submitting this form you are acknowledging that you agree to the [terms and conditions](#)

An automatic reservation confirmation email will be sent to the email address listed in the Guest Details section. Read this email closely, as it will contain all important reservation details.

Changing a Reservation

In the reservation confirmation email from Extended Stay America, select “view / change reservation.”

Thank you for choosing Extended Stay America! Please use your confirmation number to reference your reservation.

[Extended Stay America Phoenix - Midtown](#)

[217 West Osborn Road, Phoenix, AZ 85013](#)

[1-602-279-9000](#)

check-in: 12/14/2022 3:00 PM

check-out: 12/15/2022 11:00 AM

room type: 1 bedroom suite/1 king bed, sofa sleeper

preference: Non-Smoking

rate type: ACS Patient Rate

[view / change reservation](#)

Enter the last name and the reservation number where prompted. The reservation number can be located at the top of the confirmation email in large, bold font. After entering this information, click on the FIND MY RESERVATION button.

Find My Reservations

To find an existing reservation please login to your account or complete the search form below.

Log in to your Extended Perks account

<input type="text" value="Email Address"/>	<input type="text" value="Password"/>	FIND MY RESERVATION
--	---------------------------------------	----------------------------

[Forgot username or password?](#)

OR


Enter your last name and confirmation number

<input type="text" value="Last Name"/>	<input type="text" value="Confirmation Number"/>	FIND MY RESERVATION
--	--	----------------------------

Please note: if you made a reservation through a source other than ExtendedStayAmerica.com, you will not be able to view the reservation.

The reservation details will appear. On the right-hand side of the screen, click the MODIFY button:

My Reservations



Phoenix - Midtown
217 West Osborn Road, Phoenix, AZ 85013
1-602-279-9000 | PMD@extendedstay.com

Check In: **WED 12/14/2022**
After 3:00 PM

Check Out: **THU 12/15/2022**
Before 11:00 AM

1 Room | 1 bedroom suite/1 king bed, sofa sleeper | Adults: 1 Children: 0
Non-Smoking

[Cancellation Policy](#) | [Pet Policy](#) | [Print](#)

CONFIRMATION NUMBER
165990985

MODIFY

REBOOK

[Cancel](#)


Modify the check-in and check-out date and then click the MODIFY button to view search results:

CHECK IN: **12/14/2022** | CHECK OUT: **12/15/2022** | ROOMS & GUESTS: **1 Room: 1 Guest** | SPECIAL RATE: **Promo Code: XVGA4**

MODIFY

Search for another room with an ACS Patient Rate of \$1.00 and click the BOOK ROOM button:

Rooms & Rates



NONSMOKING

1 bedroom suite/2 full beds, sofa sleeper

- Fully-equipped kitchen with refrigerator, stovetop and microwave
- Dining and work space
- Free wi-fi
- Sofa sleeper
- Free cable with premium channels
- Iron and ironing board

ACS Patient Rate [?]
~~\$140~~ **\$1.00** /night

BOOK ROOM

Exclusive Member Rate [?]
~~\$140~~ **\$132.99** /night

JOIN NOW / SIGN IN

PLEASE NOTE: All changes are subject to availability and cannot be guaranteed. If there are no search results for rooms with the ACS Patient Rate of \$1.00, the change cannot be accommodated, and the URL will be forfeited.

On the final booking window, verify that the modified details are correct, re-enter the Billing Details. Click COMPLETE YOUR RESERVATION. Guests will receive a confirmation email with the updated reservation details.

Rate Summary

Total Room Stay	\$1.00
Taxes	\$0.13
TOTAL COST	\$1.13

Modified Reservation

Check In: Tuesday, December 20, 2022
Check Out: Wednesday, December 21, 2022
(1 NIGHT)

Room Information

Rooms: 1 Adults: 1 Children: 0
Room: 1 bedroom suite/2 full beds, \$1.00 sofa sleeper
Non-Smoking
Rate Plan: ACS Patient Rate
1 Night @ \$1 per night

Rate Summary

Total Room Stay	\$1.00
Taxes	\$0.13
TOTAL COST	\$1.13

Your ACS Patient Rate savings have been applied to this booking. You saved \$139.00!

The actual tax charged per night will be based on tax rates in your actual stay. Please note that taxes are subject to change.

2 Billing Details

COMPLETE YOUR RESERVATION

By submitting this form you are acknowledging that you agree to the [terms and conditions](#)

Cancelling a Reservation:

Cancellations can be managed by calling the hotel where lodging was booked OR through the ESA website by entering the reservation number and following the steps to cancel the reservation. Cancellations will result in the loss of the free URL used to book the room.

For Further Assistance:

Please call the American Cancer Society. Our toll-free number is 888-227-6333.

